

Opioid Call Flow Sheet

This tool is to help walk through opioid pump calls.
For help call Medtronic 1-800-707-0933

Patient name: _____ DOB: _____

Phone number: _____ If ER – Physician contact: _____

1. Issue: _____

2. Current Symptoms: (circle) W – is usually withdrawal O – is usually overdose

Time of onset: _____

Chills (w)

Somnolence(o)

Piloerection (w)

Dizziness(o)

Diarrhea (w)

Respiratory Depression(o)

Myalgias (w or o)

Lightheadedness(o)

Flu-like symptoms (w)

Blood Pressure Changes (w or o)

Diaphoresis (w)

Other: _____

3. Is there a CSF leak questions: Do they have a HA worse when upright – resolves with lying down? Nausea/vomiting? Sensitivity to light? Bulge at incision site?

4. Have you taken any oral opioids?

Type _____ Time: _____

5. Do you hear an alarm? ___ Is it one or Two? ___

- One tone (single beep occurring 15 seconds apart) low volume or low battery Withdrawal?
- Two tone (two beeps next to each other) pump failure – withdrawal symptoms in 4-8 hours – send to Spectrum Health ER (or closest ER and transfer to Spectrum)

6. Did you have a refill, dose change or pump surgery recently? _____ Date: _____

Surgeon that placed the pump: _____

7. Are you due for a refill soon? _____ Planned refill Date: _____

8. Does the patient have a recent printout from their last clinic visit? _____

11. Common Physician orders:

- Withdrawal
 - Oral opioid medication
 - PCA orders
 - Dose increase (next clinic day or now)
 - Refill (next clinic day or now)
 - Thoraco-lumbar spine x-ray
 - fluoroscopy
 - Pump studies
 - Catheter Study – using side port
 - CT Scan
- Overdose - Dose decrease
 - Narcan drip (consult with hospitalist)
- If CSF leak – asked to lay flat, increase caffeine intake, and PO fluids

12. After reading the order back:

- Call Patient/Family with physician instructions and what they need to do next

13. Documentation:

- Detailed narrative of events for chart
- E-mail events Progress notes.